

B3 recommended actions comprises hierarchised sequences of alternative actions, wherein said actions comprise sequential procedure steps and wherein for each of said steps the method generates electronic evaluation forms hierarchically organized as forms and subforms, wherein said evaluation forms comprise a list of recommended actions, information-input requests and/or decision-requests, and wherein said generation of evaluation forms is carried out in function of said hierarchised sequences of alternative actions of said catalogue of recommended actions, and in function of the past history of actions so as to enable transfer of a group of evaluation forms and subforms in one operation into one file.

Claim 2 (once amended). Method according to claim 1, wherein said at least one recorded catalogue of recommended actions comprises associated electronic selection algorithms in respect of the hierarchised sequences of alternative actions.

Claim 3 (once amended). Method according to claim 2, wherein said selection algorithms are integrated in said generated electronic forms.

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Claim 5 (once amended). Method according to claim 1, wherein said evaluation form comprises information from records relevant for a decision-request involved in said evaluation form.

B4 Claim 6 (twice amended). Method according to claim 1, wherein a record of information entered and used is stored in said memory unit.

Claim 7 (twice amended). Method according to claim 1, wherein a record of the information and actions entered and used is stored in the memory unit for the purpose of measurement of the effectivity and/or efficiency of effects and/or results of the procedure.

Claim 8 (twice amended). Method according to claim 1, wherein the method involves a supervising organization for the purpose of quality control and quality improvement of the method.

Claim 9 (twice amended). Method according to claim 1, wherein the method allows for updating of the recorded catalogue(s) of recommended actions.

Claim 10 (twice amended). Method according to claim 7, wherein said supervising organisation evaluates the effectivity and/or efficiency of effects and/or results based on said records of information and actions used/entered, stored during use of the method, and up-dates the recorded catalogue(s) of recommended actions in function of said evaluation.

34  
Claim 11 (twice amended). Method according to claim 1, wherein the steering software is an application embodiment of commercial LOTUS NOTES and/or LOTUS DOMINO NOTES software.

Claim 12 (amended). Computer system for electronically storing, retrieving and/or modifying records and for sequentially steering interrelated actions in respect of said records, comprising a display unit, an input unit, a memory unit and a processing unit, wherein said memory unit of the computer system comprises at least one recorded catalogue of recommended actions involving hierarchised sequences of alternative actions, and wherein said processing unit of the computer system is programmed to generate electronic evaluation forms, hierarchically organized as forms and subforms, comprising a list of recommended actions, information-input requests and/or decision-requests, in function of said hierarchised sequences of alternative actions of said catalogue of recommended actions, and in function of the past history of actions, so as to enable transfer of a group of evaluation forms and subforms in one operation into one file.

34  
Claim 13 (once amended). Computer system according to claim 12, wherein said at least one recorded catalogue of recommended actions in the memory unit of the computer system comprises associated electronic selection algorithms in respect of the hierarchised sequences of alternative actions.

Claim 14 (once amended). Computer system according to claim 13, wherein the processing unit of the computer system is programmed to integrate said selection algorithms into said generated electronic forms.

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Claim 16 (once amended). Computer system according to claim 12, wherein the processing unit of the computer system is programmed to integrate into the evaluation form information from the records which is relevant for a decision-request involved in said evaluation form.

Claim 17 (twice amended). Computer system according to claim 12, wherein the processing unit of the computer system is programmed to store a record of the information entered and actions used into the memory unit of the computer system.

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#### IN THE DRAWINGS:

Applicants propose changes in Figure 1 as shown in red ink in the attached drawing.

#### REMARKS

Reconsideration of this application is respectfully requested. By this amendment, claims 1-3, 5-14, 16 and 17 are again presented. Claims 4 and 15 have been canceled.

Applicants attach substitute claims (claims as originally filed) as requested by the Examiner. Applicants also attach a copy of the Preliminary Amendment that was filed with the above application. Receipt of the Preliminary Amendment was acknowledged by the USPTO in Notification of Missing Requirements mailed on December 22, 1999. Pursuant to the Preliminary Amendment, the multiple dependency in the designated claims should have been removed.